







Attorney/Docket No. 26961.11

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:
John Thompson

Serial No: 10/025,581

Filed: December 18, 2001

For: SYSTEM AND METHOD OF ROUTING, SCHEDULING, AND MONITORING A WORKFORCE Customer No. 000027683

Group Art Unit: 2151

Examiner: Unknown

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INFORMATION DISCLOSURE STATEMENT

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MAR 2 7 2002

Technology Center 2100

Commissioner For Patents Washington, D.C. 20231

Dear Sir:

In compliance with the duty of disclosure under 37 CFR 1.56, and in accordance with the practice under 37 CFR 1.97 and 1.98, the Examiner's attention is directed to the documents listed on the enclosed modified Form PTO-1449. No inference should be made that the cited reference is in fact material, is in fact prior art, or that no better art exists. A copy of the listed patent is attached.

This Information Disclosure Statement is being filed within three months of the United States filing date or before the mailing date of a first Office Action on the merits. No certification or fee is required (37 CFR 1.97(b)).

The Commissioner is hereby authorized to charge any additional fees which may be required or credit any overpayment to Deposit Account 08-1394.

It is respectfully requested that the above information be considered by the Examiner and that a copy of the enclosed Form PTO-1449 be returned indicating that such information has been considered.

Respectfully submitted,

Andrew S. Ehmke Reg. No. 50,271

Date: March 13, 2001

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D-999133.1

Certificate of Mailing

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Commissioner For Patents, Washington, D.C. 20231 on March 13,2002

Kathy Mettee

Printed Name

Kathy Mellee Signature

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PTO 449 PATENT AND T	PTO 449 PATENT AND TRADEMARK OFFICE		Complete if Known
FOITH		Application Number	10/025,581
INFORMATION DIS	CLOSURE	Filing Date	December 18, 2001
STATEMENT BY A		Applicant(s)	John Thompson
(use as many sheets as		Art Unit	2151
		Examiner Name	Unknown
SHEET 1	OF 1	Attorney Docket Number	26961.11

	U. S. PATENT DOCUMENTS					
Examiner's Initials	Cite No.	Document Number	Publication Date	Name of Patentee or Applicant of Cited Document		
	AA	5,890,136	03/30/99	Кірр		
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	FOREIGN PATENT DOCUMENTS				
Examiner's* Initials	Cite No:	Foreign Patent Document Country Code - Number - Kind)	*Publication Date	Patentee or Applicant of Cited Document	Translation

	OTHER PRIOR ART				
Examiner's Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article, title of the item, date, page(s), volume-issue number(s), publisher, city/country where published			
	<u>_</u>				

Examiner	Date	
Signature	 Considered	

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include a copy of this form with next communication to applicant.

D99108.1 Customer No. <u>000027683</u>